

## MULTI FINANCIAL SERVICES CO INC. – Privacy Notice

**OUR PRIVACY COMMITMENT TO YOU.** We recognize, respect and protect the personal privacy rights of all our customers. We realize that our customers entrust us with personal information and it is our policy to maintain our customers' information in a confidential manner. We are committed to providing the highest level of security and privacy regarding the collection and use of our customers' personal information, as well as personal information of all consumers.

**CONFIDENTIALITY & SECURITY OF NONPUBLIC PERSONAL INFORMATION.** We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products or services to you. We maintain, physical, electronic, and procedural safeguards that comply with federal standards to guard your nonpublic personal information.

**NONPUBLIC INFORMATION WE COLLECT.** We collect nonpublic personal information about you from the following sources:

-Information we received from your mortgage lender and used to setup your mortgage loan on our loan servicing systems, such as:

Your name, address, social security number, mortgage amount and payment, and escrow information.

**NONPUBLIC PERSONAL INFORMATION WE DISCLOSE.** We do not disclose any nonpublic personal information about our customers or former customers to anyone, except to credit reporting agencies if your lender has contracted with us to do so, or other nonaffiliated third parties as permitted by law.

**NOTIFY US OF INACCURATE INFORMATION WE REPORT TO CONSUMER REPORTING AGENCIES.** Please notify us if we report any inaccurate information about your account(s) to a consumer reporting agency. Your written notice describing the specific inaccuracy(ies) should be sent to us at the following address: **Multi Financial Services Co., Inc., Loan Accounting Area, P.O. Box 13238, Tallahassee, FL 32317**